

Privacy Statement – India Addendum

Scope

De Lage Landen Financial Services India Private Limited's ("DLL-India") treatment of personal data collected from customers in the course of business is governed by DLL Group's [Privacy Statement](#) and by the Information Technology (Reasonable security practices and procedures and sensitive personal data or information) Rules, 2011 as amended or replaced from time to time ("Rules"). This Addendum complies with the Rules by including certain additional requirements relating to treatment of personal data by DLL-India.

India Addendum

The words "the European Economic Area" under the sub-head "International Transfer" in the Privacy Statement shall be replaced by "India".

"Personal data" shall include information relating to passwords; financial information such as bank account, credit/debit card or other payment instrument details; income details; date of birth and personal information including information of relatives.

Customers or individuals may communicate any discrepancies or grievances relating to their personal data to:

Sapna Pawar
Grievance Redressal Officer
De Lage Landen Financial Services India Private Limited
Phone: 022 24823084
Email: sapna.pawar@dllgroup.com

The Grievance Redressal Officer shall endeavour to address a grievance within one month from the date of its receipt by her.

Exception Management

Since the India Addendum is designed to protect customer information, exceptions are not encouraged. Any deviation from the India Addendum (and not the Privacy Statement itself), in exceptional circumstances, will require prior approval in writing or via email from Senior Legal Counsel & Compliance Officer. He may in turn at his discretion, engage such members of DLL-India management as he sees fit before responding to an exception request.

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